

PRESS RELEASE



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Lethbridge Public Library Offers Online and Streaming Services

Our doors may be temporarily closed due to the COVID-19 pandemic, but our online resources and streaming services are running and available 24/7.

Through our website (lethlib.ca) customers can access, with your library card:

- eBooks and audiobooks through Libby and OverDrive
- international newspapers through PressReader
- magazines through Flipster and RBdigital
- online courses that can help you learn a new language through Pronunciator
- online courses that can help you improve or learn new skills through Gale Courses
- animated and interactive children's stories, games, and videos through TumbleBook Library
- helpful homework tools for students through SOLARO

Don't have a Library card? That's OK. You can visit our website (lethlib.ca) and sign up online for no fee.

"Since we closed our doors on March 16, our team has been hard at work enhancing our services via our virtual branch including creating a number of online programs that are available through live streaming on our Facebook and Instagram pages," says Terra Plato, CEO Lethbridge Public Library. "You can visit lethlib.ca to see a schedule of upcoming live streams."

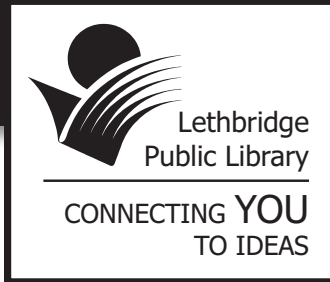
Library services have also been extended to our YouTube channel with our Online STEAM Club, which some local teachers are now sharing with their students, and promotes learning via science, technology, engineering, arts, and math. Other program videos, including our Crafty Adults and children's songs and rhymes can also be found on our YouTube page. Our Online Book Club is a combination of Facebook discussion and YouTube videos, and additional ways to interact with the Library are being offered on our website and social media platforms, including our Book Tournament - March Madness style.

Read On Adult Literacy and Learning staff will also be offering online adult learning and ESL classes starting in early April.

Since the Library's closure 170 people have signed up online for Library cards, 3,546 titles have been borrowed through OverDrive/Libby, and 70 people have registered for online Gale Courses. The most popular enrollments are Accounting Fundamentals, Introduction to Microsoft Excel 2019, and Introduction to Guitar.

Check us out on our social media platforms and visit our website often for updates on our service offerings! Facebook: Lethbridge Public Library, LPL Kids; YouTube: Lethbridge Public Library; Instagram & Twitter: @lethlib

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Lethbridge Public Library FAQs

What if I don't have a Library card?

You can sign up for a Library card, for no fee, on our website (lethlib.ca).

Are the Book Drop Boxes open?

No, the Book Drop Boxes at all branches of the Lethbridge Public Library are now CLOSED. Please DO NOT return your items. You will not be charged late fees.

What do I do with materials I currently have on loan?

If you have materials currently on loan, loans will be extended until we reopen and late fees will be waived.

Can I still place holds?

You will not be able to place holds on physical materials or pick up those holds at the Branches at this time. However, you can still place holds on electronic materials.

Can I still request interlibrary loans?

Interlibrary loan requesting and lending has been suspended.

What do I do if my membership is about to expire

If your membership is about to expire, it will be extended.

What if I've forgotten my PIN?

Click on the "Forgot Your PIN" link on the login page to reset your PIN.

What if I'm having trouble logging into online resources?

Visit our website (lethlib.ca) as there are a number of instruction sheets and videos that can help you get logged in. If you are still not able to log in you can call the Library for assistance.

Can I talk to someone from the Library?

For the time being, customer support and information services will continue to be available from 9:30 a.m. - 5 p.m. You can reach our staff through our website or by calling 403-380-7330 (Main Branch) or 403-320-4037 (Crossings Branch).

When will the Library reopen?

We will continue to monitor the ongoing situation and follow the advice of our local, provincial, and federal officials.

Please watch our website and social media for updates.